



## Dishwasher Use and Care Manual



For Models DW44ZB, DW44ZW, DW44ZS, DW44ZP, DW44FI

## Congratulations, and Thank You from Thermador!

Thank you for selecting the Thermador dishwasher. You have joined the many consumers who demand quiet and exceptional performance from their dishwashers.

This manual was written with your safety and convenience in mind, and the information contained herein is very important. We highly recommend that you read this manual before you use your dishwasher for the first time.

As an added convenience, a glossary of **THERMADOR DISHWASHER FEATURES DESCRIPTIONS** has been included in this manual so that you can truly understand and appreciate the capabilities of this excellent product.

To learn even more about your dishwasher, as well as many other top-quality Thermador appliances, visit our website at [www.thermador.com](http://www.thermador.com).

Please contact us if you have any questions or comments. You can call us at 1-800-735-4328, or you can write us at

Thermador  
Customer Support Call Center  
5551 McFadden Avenue  
Huntington Beach, CA 92649

Enjoy!

## Table of Contents

Important Safety Instructions .....	2
Features Description .....	3
Dishwasher Components .....	4
Materials .....	4
Dishware Preparation .....	5
Loading the Dishwasher .....	5
Adding Detergent and Rinse Aid .....	7
Operating Your Dishwasher .....	9
Rack Features and Accessories .....	10
Care and Maintenance .....	10
Self Help... ..	13
Customer Service .....	13
Cycle Information .....	14
Statement of Warranties .....	14

# IMPORTANT SAFETY INSTRUCTIONS

\*\*\*\*\*

**⚠ WARNING: INJURY HAZARD - INJURY COULD RESULT IF THE DISHWASHER COVERED IN THIS MANUAL IS OPERATED INCORRECTLY OR IN A WAY OTHER THAN ITS INTENDED PURPOSE. DO NOT USE THE DISHWASHER COVERED IN THIS MANUAL IN ANY OTHER WAY OR FOR ANY OTHER PURPOSE THAN IS EXPLAINED IN THIS MANUAL.**

\*\*\*\*\*

1. Bosch dishwashers are provided with two manuals; one Installation Instruction Manual, and one Use and Care Manual. Read and understand all instructions before using the dishwasher.
2. Use the dishwasher only for its intended function.
3. Use only detergents or wetting agents recommended for use in a dishwasher, and keep them out of the reach of children.
4. When loading items to be washed:
  - a. Locate sharp items so that they are not likely to damage the door seal, and,
  - b. Load knives and other sharp utensils with HANDLES UP to reduce the risk of cut-type injuries.
5. Do not wash plastic items unless marked "dishwasher safe" or the equivalent. For plastic items not so marked. Check the manufacturer's recommendations.
6. Do not operate your dishwasher unless all enclosure panels are in place.
7. Do not tamper with controls.
8. Do not abuse, sit on, or stand on the door or dish racks of the dishwasher.
9. To reduce risk of injury, do not allow children to play in or on the dishwasher.
10. Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for two weeks or more. Hydrogen gas is explosive. If the hot water system has not been used for such a period, before using the dishwasher turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.
11. Remove the door to the washing compartment when removing an old dishwasher from service or discarding.

\*\*\*\*\*

**⚠ WARNING: ELECTRICAL SHOCK HAZARD - ELECTRICAL SHOCK COULD RESULT IF THE ELECTRICAL SUPPLY FOR THE DISHWASHER COVERED IN THIS MANUAL IS INCORRECTLY INSTALLED OR IF THE DISHWASHER HAS BEEN IMPROPERLY GROUNDED. DO NOT USE THE DISHWASHER COVERED IN THIS MANUAL IF YOU ARE NOT CERTAIN THE ELECTRICAL SUPPLY HAS BEEN CORRECTLY INSTALLED OR THE DISHWASHER HAS BEEN PROPERLY GROUNDED.**

\*\*\*\*\*

## GROUNDING INSTRUCTIONS

This appliance must be grounded to a metal, permanent wiring system, or an equipment grounding conductor must be run with the circuit conductors and connected to the equipment grounding terminal or lead on the dishwasher. See the Installation Manual included with this dishwasher for more information on electrical requirements.

\*\*\*\*\*

**⚠ WARNING: CAUTION: POSSIBLE MOLD GROWTH - STANDING WATER AROUND OR UNDER THE DISHWASHER CAN CAUSE MOLD GROWTH THAT CAN ADVERSELY AFFECT HEALTH AND DAMAGE HOUSEHOLD STRUCTURAL MATERIALS. DO NOT ALLOW WATER FROM SPILLS AND SPLASHOUT TO REMAIN AROUND/UNDER YOUR THERMADOR DISHWASHER.**

\*\*\*\*\*

**SAVE THESE INSTRUCTIONS!**

# Thermador Dishwasher Features Description

**AVS™ Noise Reduction System:** A two-pump motor system, the Suspension Motor™, triple insulation, and SoundSeal™ (on some models) make Thermador Dishwashers the quietest in North America.

**Sensotronic™:** Checks water condition and decides whether a second fresh water fill is necessary. On all dishwasher models covered in this manual.

**Clean Light Indicator:** Stays illuminated until the door is opened or the unit is turned off, letting you know that clean dishes have not been emptied.

**Condensation Drying:** A high temperature final rinse, a low temperature stainless steel tub, and the sheeting action of a Rinse Agent result in drying that is hygienic, energy efficient, and economical.

**Cycle Completion Signal:** An signal that lets you know when the cycle is complete and your dishes are clean and dry.

**Exceptionally Low Water Usage:** As little as 2.5 gallons in the Light Wash cycle.

**Flip Tines:** Racks having fold-down tines to accomodate large items.

**Flow-Through Heater™:** Heats water to a temperature of up to 161°F. On all dishwasher models covered in this manual.

**Height-Adjustable Upper Rack:** Upper rack adjustment allows the upper rack to fit items 10" tall, or the lower rack to fit items 14" tall.

**Nylon Racks:** Eliminate cuts and nicks and have a five-year warranty.

**"Refill Rinse Agent" Light:** Lets you know that you need more rinse agent.

**Water Shut-Off:** A safety feature that stops the flow of incoming water if water is detected in the base of the dishwasher.

**Stainless Steel Tall Tub™:** Provides a rust-free, hygienic interior surface with a lifetime warranty.

**Filter System:** Three filters ensure distribution of clean water and protect the main pump and the drain pump from foreign material.

## Wash Cycles -



**Heavy Wash:** A 125°F pre-wash that soaks and loosens stuck-on food, even on large loads.



**Light Wash:** Saves water and energy while removing loosely attached food from delicate dishware.



**Normal Wash:** For normal, everyday loads with loosely attached food.

**Rinse Only:** Rinses and holds smaller loads until you have a full load.

**Top Rack Only™ Wash:** Washes small loads that fill only the upper rack.

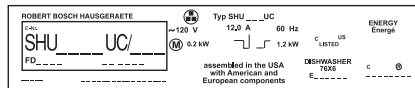
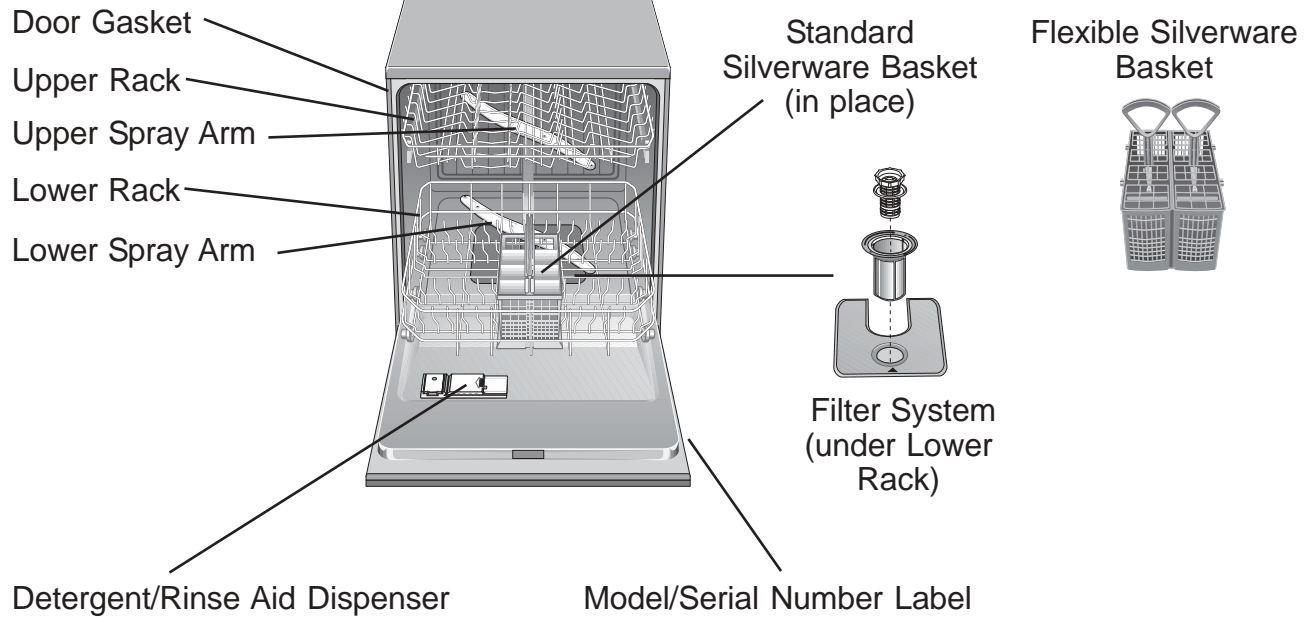


### The NSF Symbol

A dishwasher and/or dishwasher cycle that has the NSF symbol has been certified by the National Sanitation Foundation to meet very strict requirements of time and temperature to ensure sanitization. These requirements are explained in ANSI/NSF 184, Residential Dishwashers. Certified residential dishwashers are not intended for licensed food establishments.

Your Thermador dishwasher is NSF Certified. The wash cycles that are NSF Certified are Heavy Wash, Normal Wash, and Light Wash. When these cycles are complete, the "Sanitized" light on your dishwasher control panel will illuminate. However, if your household water supply is too hot, your dishwasher's heating time may be reduced, and the light may not illuminate.

# Dishwasher Components



## Materials

**IMPORTANT:** Before you wash anything in the dishwasher, check the information in this section. Some materials are not dishwasher safe and should be hand-washed; others require special loading. Contact the material's manufacturer if you are unsure about a material's dishwasher suitability.

### Usually Safe

**Aluminum:** Colored anodized aluminum may fade over time. Minerals in your water may cause the aluminum to darken or spot. This can usually be removed by using a soap-filled steel wool pad.

**China, Crystal, Stoneware:** Some hand-painted pieces may discolor, fade, or spot. Hand-wash these pieces. Position fragile glassware so that it will not topple over or contact other pieces during the wash cycle.

**Glass:** Milk glass may yellow.

**Non-Stick Coatings:** Apply a light coating of vegetable oil to non-stick surfaces after drying.

**Plastics:** Ensure the piece is dishwasher safe.

**Stainless Steel, Sterling Silver, and Silver Plate:** Place these pieces so that they do not contact dissimilar metals.

### Not Recommended

**Acrylic:** Cracking may occur.

**Adhesive-Joined Pieces:** Adhesives that join materials such as plastic, wood, bone, steel, copper, tin, etc. may loosen.

**Bone-Handled Utensils:** Handles may separate.

**Iron:** Iron will rust. Hand-wash and dry immediately.

**Non-Dishware Items:** Your Bosch dishwasher is intended for use in cleaning ONLY standard household dishware.

**Pewter, Brass, Bronze:** Pewter will tarnish. Hand-wash and dry immediately.

**Tin:** Tin will rust. Hand-wash and dry immediately.

**Wood:** Wooden bowls, wooden utensils, and wood-handled utensils can crack, warp, and lose their finish.

# WASHING DISHES WITH YOUR THERMADOR DISHWASHER

## Dishware Preparation

Dishes with normal soiling do not require pre-washing, but do remove large food particles, bones, seeds, toothpicks, and excessive grease. Items with burned-on or hard, stuck-on material may require pre-soaking and hand-scouring.

**CAUTION: POSSIBLE DISHWASHER DAMAGE** - Loading the dishwasher with objects such as paper products, plastic bags, packing materials, or other non-dishware/non-kitchenware items could damage the dishwasher. Do not load the dishwasher with such items.

Remove items that are not dishwasher safe. Check the Materials section of this manual if you have questions about an item's dishwasher suitability.

## Loading the Dishwasher

### General Guidelines

Load dishware and kitchenware so that water can reach every part of every item. Place items so that nothing protrudes from the bottoms of the racks. Place pots, pans, cups, bowls, and glasses upside-down in the racks. Do not allow delicate or heirloom items to contact other items. Separate items of dissimilar metals.

Check the Rack Features and Accessories section of this manual for information on the various features that provide loading flexibility.

### Loading the Upper Rack

**Note:** When pushing the upper rack into the dishwasher, push it until it stops against the back of the tub. Otherwise, the upper spray arm may not connect to the water supply.

Glasses, cups, plates, bowls, and small pots may be loaded in many different positions. Figure 1 shows a typical mixed load in the upper rack.

Figure 1

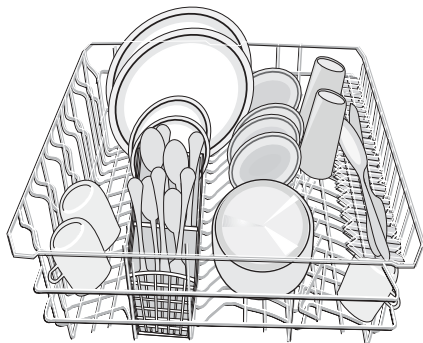
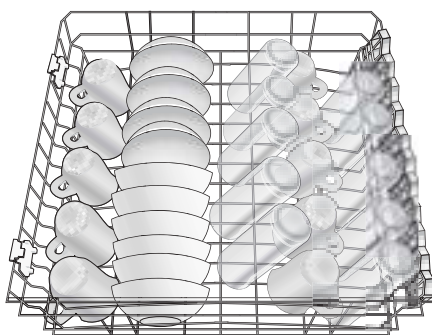


Figure 2 shows the upper rack load pattern for 10 place settings.

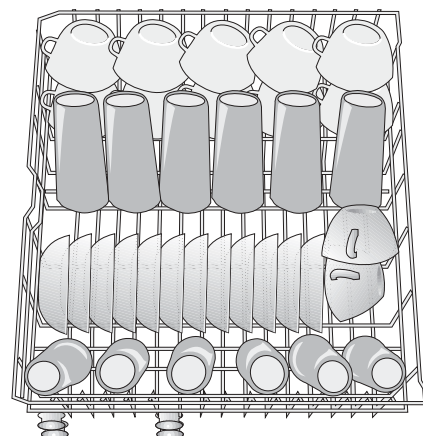
Figure 2



(AHAM DW-1 10 Place Setting)

Figure 3 shows load pattern for 12 place settings.

Figure 3



(AHAM DW-1 12 Place Setting)

## Adjusting Upper Rack Height Using the RackMatic™ Adjustment

To lower the upper rack:

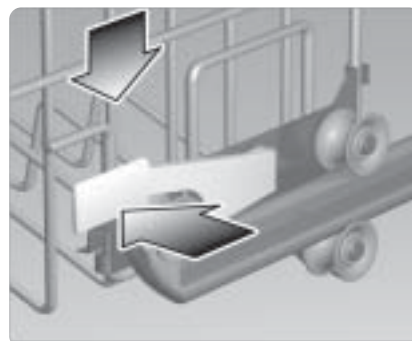
- 1) Pull the upper rack out of the dishwasher until it stops rolling.
- 2) Grasp the rack as shown in Figure 4.

Figure 4



- 3) Press the RackMatic™ handles inward as shown in Figure 5 and let the rack drop gently while you support it with your hands.

Figure 5



To raise the upper rack:

- 1) Pull the upper rack out of the dishwasher until it stops rolling.
- 2) Grasp the top of the rack above the RackMatic™ handles and gently pull it upward until the RackMatic™ handles lock the rack into position (You do not need to press the RackMatic™ handles).

**Note:** Before you push the upper rack back into the dishwasher, ensure that the rack height is the same on both sides. Otherwise, the dishwasher door will not close and the upper spray arm will not connect to the water circuit.



## Loading the Bottom Rack

**Note:** For the best drying results, place tall items such as plastic cutting boards and tall baking sheets on the lower rack's left side or back. This will keep the vent on the dishwasher tub's right side unobstructed.

Place large items in the bottom rack of the dishwasher. Load pots and pans upside-down. For larger items, fold down the rear tines on the bottom rack. Figure 6 shows a typical mixed load in the lower rack.

Figure 6

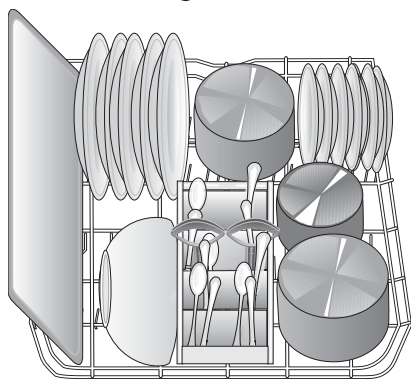
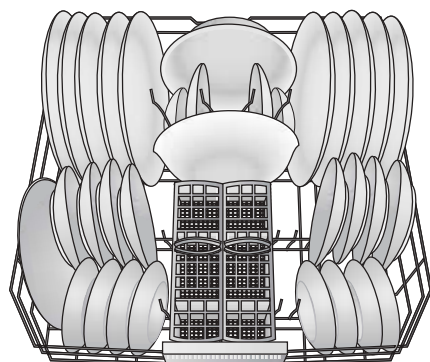


Figure 7 shows the bottom rack load pattern for 10 place settings.

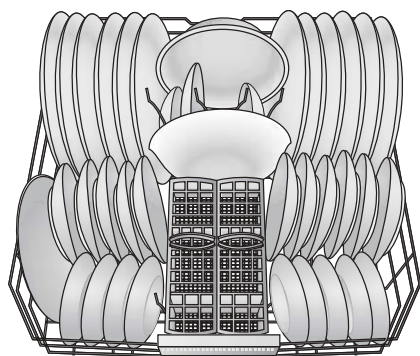
Figure 7



(AHAM DW-1 10 Place Setting)

Figure 8 shows the bottom rack load pattern for 12 place settings.

Figure 8



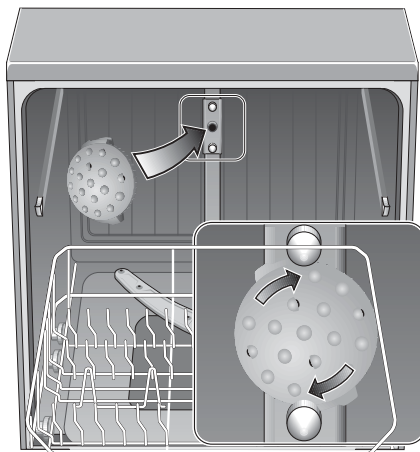
(AHAM DW-1 12 Place Setting)

## Accommodating Extra Tall Items

If an item to be loaded into the lower rack interferes with the upper spray arm or is blocked by the upper rack, simply remove the upper rack and install the Extra Tall Item Sprinkler.

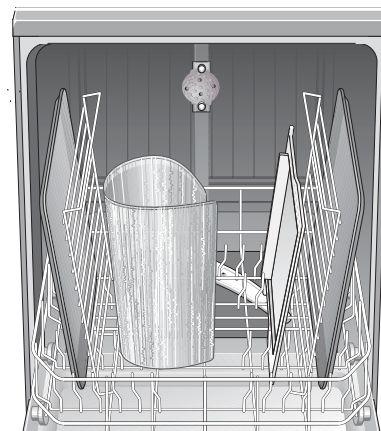
1. To remove the upper rack, pull the empty upper rack out of the dishwasher until it stops rolling.
2. Pull the front of the rack upward and outward until the rollers are completely free of the roller guides.
3. Slide the roller guides back into the dishwasher.
4. Insert the sprinkler into the upper rack spray outlet at the back of the dishwasher tub as shown in Figure 9, and turn the sprinkler clockwise.

Figure 9



5. Place your extra tall item(s) in the lower rack as in Figure 10.

Figure 10



## Reinstall the Upper Rack

**CAUTION: POSSIBLE DISHWASHER DAMAGE - Failure to remove the extra tall item sprinkler before reinstalling the upper rack can result in damage to the dishwasher. Do not reinstall the upper rack unless the extra tall item sprinkler has been removed**

When the wash cycle is complete, remove the sprinkler by turning it counter-clockwise until it comes loose from the upper rack spray outlet. Do this before you reinstall the upper rack; otherwise, your dishwasher could be damaged.

1. Tilt the upper rack upwards and position the upper rack rollers onto the roller guides.
2. Continue pushing the upper rack until the rollers are on the guide.
3. Push the upper rack into the dishwasher tub.

## Loading the Silverware Basket

\*\*\*\*\*

**⚠ WARNING - INJURY HAZARD: LOADING KNIVES AND OTHER SHARP UTENSILS WITH THEIR HANDLES DOWN CAN CAUSE CUT INJURIES. WHENEVER POSSIBLE, LOAD KNIVES AND OTHER SHARP UTENSILS WITH THEIR HANDLES UP.**

\*\*\*\*\*

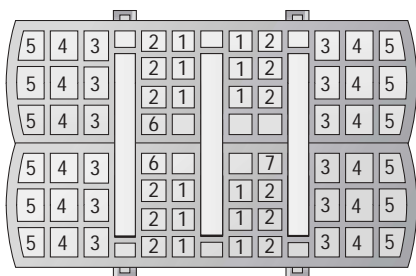
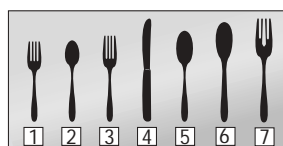
Thermador dishwashers come with one of two types of silverware baskets for the lower rack: 1) the Standard Silverware Basket, or 2) the Flexible Silverware Basket.

(Continued on next page)

### (Loading the Silverware Basket, continued)

Both baskets have tops that can be folded up to accommodate large or oddly-shaped items. However, your silverware will receive a more thorough cleaning if you load the silverware baskets with the tops down and use a load pattern similar to the one suggested by Figure 14.

Figure 14



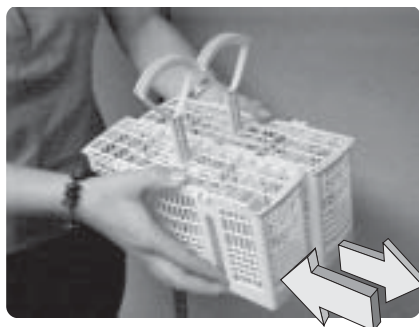
### The Flexible Silverware Basket

This basket is designed for maximum versatility. The basket splits along its length, resulting in two halves that may be placed in a variety of positions in the lower rack, greatly increasing the lower rack's loading versatility.

To split the Flexible Silverware Basket:

1. Grasp the basket as shown in Figure 15, and slide the two halves in opposite directions, as shown in Figure 15.

Figure 15



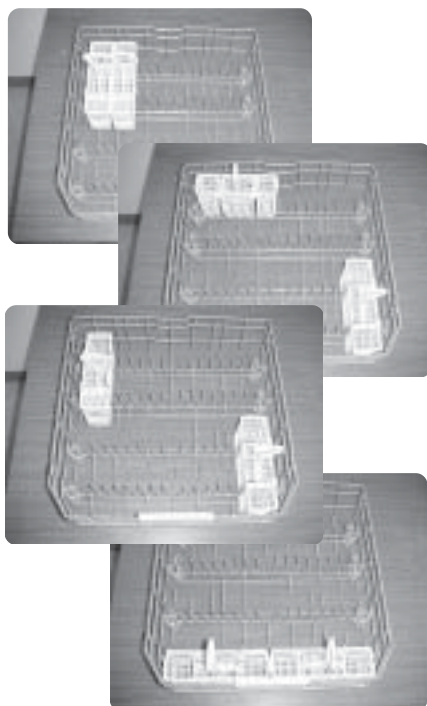
2. Pull the two halves apart, as shown in Figure 16.

Figure 16



Some suggestions for placing the two halves in the lower rack are shown in Figure 17.

Figure 17



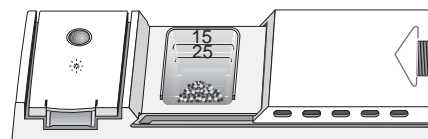
### Adding Dishwasher Detergent and Rinse Aid

For thoroughly clean dishes, use the correct type and amount of detergent. Use only detergents specifically designed for dishwashers. Do not use hand dishwashing products, as they may cause excessive suds and possibly damage your Bosch dishwasher. Do not use detergents that contain a drying additive.

A rinse aid provides the best drying results, reduces water spotting, and rinses the internal parts of the dishwasher. **Always** use a rinse aid, and **use only liquid rinse aid** in your Bosch dishwasher.

The Detergent and Rinse Aid Dispenser is located on the inside of the dishwasher door (see Figure 1). The detergent chamber has lines that measure dishwashing detergent to 15 milliliters (ml) and 25 ml, as shown in Figure 18. 45 ml of detergent will completely fill the detergent chamber.

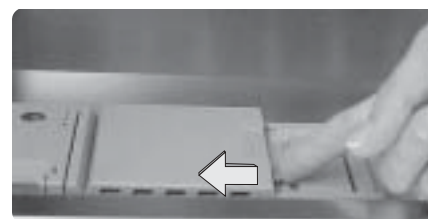
Figure 18



### Filling the Detergent Dispenser

1. Open the detergent dispenser cover by pressing the blue release tab in the direction shown by the arrow in Figure 19.

Figure 19



(Continued on next page)



## (Filling the Detergent Dispenser, continued)

**CAUTION: POSSIBLE DISHWARE DAMAGE** - Too much detergent in soft water may cause etching in glassware. Do not use too much detergent if your water supply is soft.

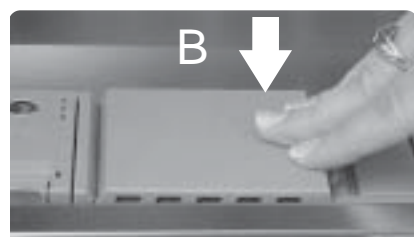
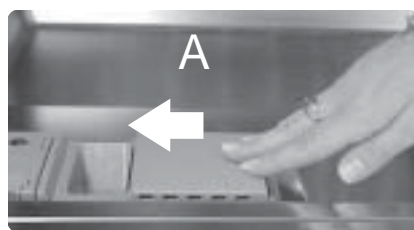
- Using the measuring lines in the detergent chamber as a guide, fill the detergent chamber with the amount of detergent recommended in Table 1.

Table 1

Wash Cycle	Water Type		
	Hard	Medium	Soft
Power Scrub Plus	45ml	45ml	25-45ml
Regular Wash	25-45ml	25ml	15-25ml
Delicate/Economy	15-25ml	15ml	15ml
Rinse & Hold	None	None	None

- Close the detergent dispenser cover by sliding the cover in the direction shown in Figure 11 A, and firmly pressing down on it, as shown in Figure 20 B, until it snaps shut.

Figure 11



## Filling With Rinse Aid

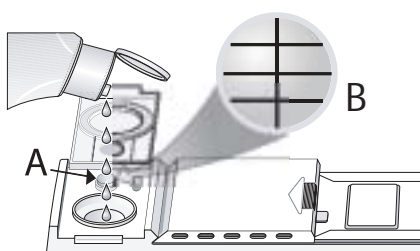
- Open the rinse aid dispenser by pressing the star on the cover with your index finger while lifting the tab with your thumb, as shown in Figure 12.

Figure 12



- Add liquid rinse aid to the dispenser, as shown in Figure 13, letter A, until the level indicator (Figure 13, letter B) is dark.
- Refill the rinse aid dispenser when the level indicator shows a silver background with black lines as shown in Figure 13, letter B.

Figure 13



- Close the rinse aid dispenser cover by returning it to its closed position and pressing it firmly until snaps shut.

## Refill Rinse Aid Indicator Light

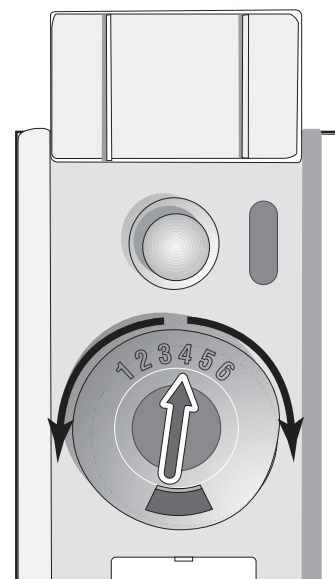
Thermador dishwashers have an additional Refill Rinse Aid indicator light that glows when the rinse aid dispenser is empty. When this light comes on, refill the rinse aid dispenser until the level indicator turns dark, and shut the dishwasher door. The light will go out in a few minutes after the door is shut.

## Rinse Aid Dispenser Regulator

The Rinse Aid Dispenser Regulator (see Figure 14) leaves our factory set at 4. Follow these guidelines to adjust to adjust the amount of rinse aid dispensed:

- Open the Rinse Aid Dispenser cover, as shown in Figure 12.
- If your dishes are streaked after washing, turn the regulator to a lower number.
- If your dishes are spotted after washing, turn the regulator to a higher number.

Figure 14



## Operating Your Dishwasher

### Select the Proper Wash Cycle

The Normal Wash cycle will thoroughly clean most everyday loads having loosely attached foods. For more heavily soiled dishware use Heavy Wash. Pots and pans with baked-on, dried-on, or stuck-on foods may require soaking and hand-scouring. Use the Light Wash cycle for lightly soiled or heirloom items. Small loads with normal soiling can be kept in your dishwasher until you have a full load by selecting the Rinse Only Cycle. A small load can be given a complete washing with the Top Rack Only cycle. **Note:** The Top Rack Only cycle does not reduce wash time.

### Operate the Controls

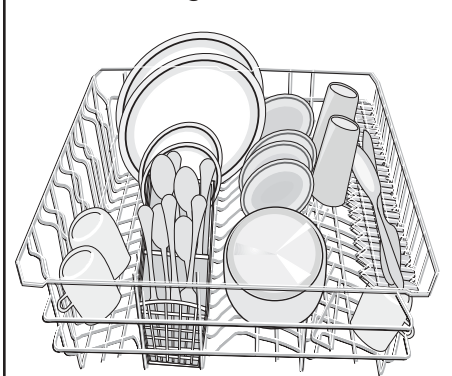
1. Open the dishwasher door far enough to expose the control buttons.
2. Press the On/Off button.
3. Press the button for wash cycle desired.
4. Shut the dishwasher door and make certain it is securely shut.
5. The dishwasher will start and automatically continue operating until the end of the selected cycle.

### Top Rack Only Cycle

To use the Top Rack Only Cycle:

1. Load the upper rack. Figure 15 shows a typical mixed load properly placed in the upper rack.

Figure 15



2. Press the On/Off button.
3. Press the button for the desired wash cycle.
4. Press the Top Rack Only button.
5. Shut the dishwasher door. The dishwasher will start and automatically continue operating until the end of the selected cycle.

Once you start the dishwasher, leave the dishwasher door shut until it finishes the cycle (unless you need to interrupt, change, or cancel the cycle).

### Interrupting, Changing, and Cancelling Cycles

As a safety feature, the dishwasher will automatically turn itself off whenever the door is opened.

#### Interrupting a Cycle

**WARNING: SCALD HAZARD - YOU COULD BE SERIOUSLY SCALDED IF YOU OPEN THE DISHWASHER DOOR QUICKLY DURING A WASH OR RINSE CYCLE. DO NOT FULLY OPEN THE DISHWASHER DOOR FOR AT LEAST 10 SECONDS OR UNTIL WATER NOISES STOP.**

1. Open the dishwasher door far enough to expose the control buttons.
2. Wait at least ten seconds (or until water noises stop) before fully opening the dishwasher door.
3. To resume the cycle, simply close the dishwasher door.
3. Shut the dishwasher door.
4. You may now begin a new cycle by following the instructions in the "Operate the Controls" section of this manual.

### Changing the Cycle

**WARNING: SCALD HAZARD - YOU COULD BE SERIOUSLY SCALDED IF YOU OPEN THE DISHWASHER DOOR QUICKLY DURING A WASH OR RINSE CYCLE. DO NOT FULLY OPEN THE DISHWASHER DOOR FOR AT LEAST 10 SECONDS OR UNTIL WATER NOISES STOP.**

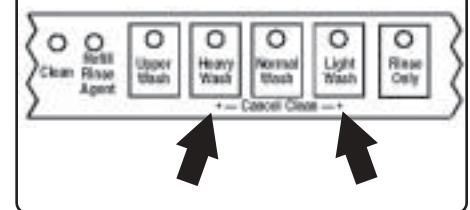
1. Open the dishwasher door far enough to expose the control buttons.
2. Wait at least ten seconds (or until water noises stop) before fully opening the dishwasher door.
3. Press the button of the desired cycle twice. The light on the chosen cycle button will illuminate.
4. Shut the dishwasher door.

### Cancelling a Cycle

**WARNING: SCALD HAZARD - YOU COULD BE SERIOUSLY SCALDED IF YOU OPEN THE DISHWASHER DOOR QUICKLY DURING A WASH OR RINSE CYCLE. DO NOT FULLY OPEN THE DISHWASHER DOOR FOR AT LEAST 10 SECONDS OR UNTIL WATER NOISES STOP.**

1. Open the dishwasher door far enough to expose the control buttons.
2. Press and hold the two buttons indicated by the two dots labelled "Cancel Drain", as shown by the arrows in Figure 16. After approximately three seconds the "Clean" light will illuminate.

Figure 16



3. Press the On/Off button to turn the dishwasher off.

### Drying Your Dishes

After your dishwasher has washed and rinsed your dishes, a period of condensation drying will follow. The combination of a high final rinse temperature, the tub's cool stainless steel interior, and the sheeting action of a rinse agent results in effective and efficient drying. After about 12 minutes of drying

- the "Clean" light will illuminate,
- the "Sanitized" light will illuminate,
- the Cycle Completion Signal will sound.

You may then unload your dishwasher.

### The Sanitized Light

When the "Sanitized" light illuminates, it means that the wash cycle has met very strict requirements of time and temperature for certification as "Sanitized" by the National Sanitation Foundation. For more information on this certification, go to the Cycle Information section of this manual.

### Cycle Completion Signal

This feature is a tone that sounds when your dishwasher finishes washing and drying your dishes. You can either disable the tone, or you can set it at one of two volumes (the dishwasher leaves our factory with the tone set on the lowest volume).

To change the Cycle Completion Signal Volume:

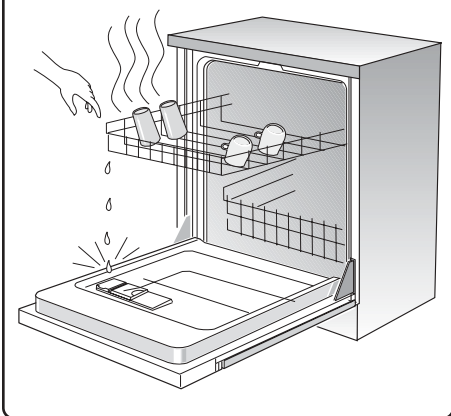
1. Open the dishwasher door far enough to expose the control buttons.
2. Press and hold down the right-most of the two buttons labelled "Cancel Drain", as shown in Figure 34, then press and hold the On/Off button. When the light on the "Cancel Drain" button you are pressing illuminates, and the tone begins to sound, release both buttons.
3. Press the "Cancel Drain" button you previously pressed until the tone is at the desired volume, or until it is silent.
4. Press the On/Off Button.
5. Close the dishwasher door. The Cycle Completion Signal is now set, and you may wash your dishes as usual.

### Unloading Your Dishwasher

Dishware tends to be hot immediately after washing and drying. To cool your dishware more quickly, open the dishwasher door slightly for a few minutes before unloading.

Always unload the lower rack first and unload the upper rack last. This will prevent any residual water on the upper rack from dripping onto the dishes in the lower rack, as shown in Figure 26.

Figure 26



The silverware basket(s) can be easily removed for unloading by simply lifting it out of the rack.

### Rack Features and Accessories

In addition to the accessories discussed in this manual, you can find many more at our website, [www.thermador.com](http://www.thermador.com).

#### Flip Tines

Flip Tines fold down to make loading the racks easier in some instances.

To operate the Flip Tines, simply grasp the tines and gently fold them downward.

#### Cup Shelves

Grasp the Cup Shelves, as shown in Figure 27, and fold them down. Place cups upside-down on the cup shelves.

Figure 27



#### Knife Rack

The Knife Rack, shown in Figure 28, may be used for a variety of purposes, but it is primarily designed to hold fine silverware and cutlery.

The Knife Rack may be removed by gently pulling it from the two clips that attach it to the rack.

Figure 28

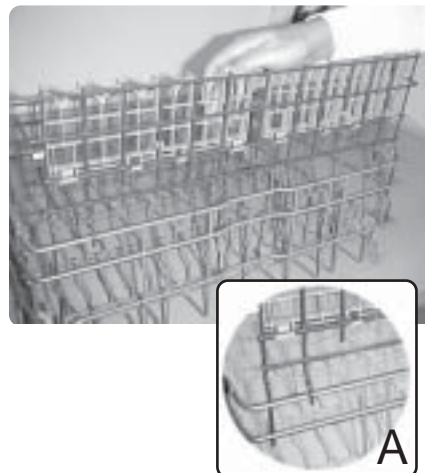


### Rack Attachment

When installed on the back of the lower rack, as shown in Figure 29, the Rack Attachment serves a variety of uses such as holding cups, large knives, spatulas, or other large utensils.

Install the Rack Attachment by gently levering it into position along the back of the lower rack until it is held in place as shown by Figure 29 A.

Figure 29



### CARE AND MAINTENANCE

Certain areas of your dishwasher require occasional maintenance. The maintenance tasks are easy to do and will ensure continued superior performance from your dishwasher.

(Continued on next page)



## (Care and Maintenance, continued)

### Spills and Splashout

\*\*\*\*\*  
**! WARNING: CAUTION:**  
**POSSIBLE MOLD GROWTH -**  
**STANDING WATER AROUND OR**  
**UNDER THE DISHWASHER CAN**  
**CAUSE MOLD GROWTH THAT CAN**  
**ADVERSELY AFFECT HEALTH AND**  
**DAMAGE HOUSEHOLD**  
**STRUCTURAL MATERIALS. DO**  
**NOT ALLOW WATER FROM SPILLS**  
**AND SPLASHOUT TO REMAIN**  
**AROUND/UNDER YOUR**  
**THERMADOR DISHWASHER.**  
\*\*\*\*\*

Wipe up water from spills and splashouts that occur around your Thermador dishwasher.

### Winterizing Your Dishwasher

**CAUTION: POSSIBLE**  
**DISHWASHER DAMAGE -**  
**FREEZING TEMPERATURES CAN**  
**DAMAGE THE DISHWASHER. DO**  
**NOT ALLOW WATER TO REMAIN**  
**IN THE DISHWASHER THROUGH**  
**EXTENDED PERIODS OF**  
**FREEZING TEMPERATURES.**

If your dishwasher will be unused for an extended period of time in a location that experiences freezing temperatures (e.g., in a holiday home or through a vacation period), you must drain all the water from the dishwasher's interior. Turn off the water supply, disconnect the drain hose, and allow your dishwasher to completely drain into a bucket or other appropriate receptacle.

### Check/Clean the Filter System

Your dishwasher has a filter system made up of a Large Object Trap/Cylinder Filter assembly and a Fine Filter on the floor of the dishwasher tub. During normal use the filter system is self-cleaning. The filter system is accessible and easily cleaned.

The Large Object Trap/Cylinder Filter assembly prevents large objects such as bones, glass, toothpicks, seeds, and straws from entering the pump system and causing damage or noise. Frequently inspect the filter system and clean it whenever you find foreign objects.

### To Remove the Large Object Trap/Cylinder Filter Assembly:

\*\*\*\*\*  
**! WARNING: INJURY HAZARD -**  
**THE LARGE OBJECT TRAP COULD**  
**CONTAIN SHARP OBJECTS. DO**  
**NOT REACH INTO THE LARGE**  
**OBJECT TRAP WITH YOUR**  
**FINGERS**  
\*\*\*\*\*

1. Grasp the ring handle, as shown in Figure 30.

Figure 30



2. Turn the ring handle counter-clockwise 1/4 turn, and lift out the assembly as shown in Figure 31.

Figure 31



3. Carefully examine the assembly. If you find debris in the Large Object Trap, turn it upside-down and gently tap it on a surface such as a countertop to dislodge and remove the debris. Flush the Cylinder Filter clean by holding it under running water.

### To Reinstall the Large Object Trap:

1. Place the Large Object Trap/Fine Filter Assembly into its position in the dishwasher floor.
3. Turn the ring handle clockwise 1/4 turn until it is locked. The arrow on the ring handle and the arrow on the Fine Filter should point to each other, as shown by the circle in Figure 32.

Figure 32



4. Gently pull the ring handle to ensure that the Assembly is locked into place.

### To Remove the Fine Filter:

1. Remove the Large Object Trap/Cylinder Filter assembly, as previously described.
2. Grasp the Fine Filter and remove it as shown in Figure 33.

Figure 33



3. Flush the Fine Filter clean by holding it under running water.
4. Return the Fine Filter to its position on the tub floor and reinstall the Large Object Trap/Cylinder filter Assembly.

### Check/Clean the Spray Arms

Occasionally check the spray arms to ensure that the spray nozzles are clear and unobstructed. The spray arms are easy to remove, clean, and reinstall.

#### To remove the lower spray arm:

1. Pull the empty lower rack out of the dishwasher tub.
2. Grasp the lower spray arm, as shown in Figure 33, and gently pull the lower spray arm upward, as shown in Figure 34.

Figure 34



If the spray nozzles need cleaning, flush them under running water.

#### To reinstall the lower spray arm:

1. Gently press the lower spray arm back into its installed position.

#### To remove the upper spray arm:

1. Remove the empty upper rack from the dishwasher.
2. Set the rack upside-down on a table or countertop.

3. Turn the upper spray arm locking nut counter-clockwise 1/8 turn and remove it as shown in Figure 35.

Figure 35



4. Remove the spray arm, as shown in Figure 36.

Figure 36



If the spray nozzles need cleaning, flush them under running water.

#### To reinstall the upper spray arm:

1. Place the upper spray arm back into its installed position.
2. Return the locking nut to its installed position and turn it 1/8 turn clockwise.
3. Return the upper rack to the upper rack roller guides.

### Check/Clean the Stainless Steel Inner Door and Tub

Clean the outer edges of the inside door panel regularly to remove food particles that collect there from normal loading. If spots begin to appear on the stainless steel tub or inner door, make sure the rinse agent reservoir is full.

#### Clean the Exterior Door Panel

##### Colored Doors:

Use only a soft cloth that is lightly dampened with soapy water. Do not use paper towels or abrasive cloths.

##### Stainless Steel doors:

Use a soft cloth with a non-abrasive cleaner (preferably a liquid spray) made for stainless steel. For the best results, apply the stainless steel cleaner to the cloth, then wipe the surface. Do not use metal scouring pads to clean the stainless steel surface, as they can scratch the surface and leave their own metal particles that can rust.

#### Clean the Door Gasket

Regularly clean the door gasket with a damp cloth to remove food particles and other debris.



## SELF HELP

Dishwashers may exhibit problems that are unrelated to a malfunction of the dishwasher itself. The following information may answer your questions about a problem you are having without your having to call a repair person.

**Dishes do not dry** - Rinse-aid dispenser is empty. Fill rinse-aid dispenser.

**Indicator lights do not illuminate** - A fuse may have blown or a circuit breaker tripped. Replace fuse or reset circuit breaker.

**Dishwasher does not start** - Dishwasher door may not be completely shut. Make certain the dishwasher door is latched.

**Dishwasher runs a long time** - if the dishwasher completes the cycle, but seems to run for an exceptionally long time, the water supply may not be hot enough. Try opening the hot water faucet at the sink nearest the dishwasher and letting the water run until it is hot, then start the dishwasher.

**Machine cycle does not advance to rinse** - water line is closed or inlet filter is blocked. Open water valve and/or check the inlet filter.

**Water is not pumped from dishwasher** - there may be a clog, kink, or other obstruction in the drain hose, the kitchen drain, or the air gap (if installed). Check the drain path. If the household plumbing is clogged, a plumber may be required.

**Detergent dispenser will not shut** - a program was not completely finished.

**Lower spray arm does not rotate freely** - remove and clean the lower spray arm and the spray arm mount.

**White deposits on dishes** - Too little rinse aid.

**Streaked glassware** - Too much rinse aid.

**Rattling noises** - Utensils not properly arranged.

**Suds in dishwasher** - wrong type of detergent. Use ONLY automatic dishwasher detergents.

**Unsatisfactory washing results** - wrong type/amount of detergent or rinse aid; dishware/utensils not properly loaded; spray arm rotation blocked; spray arm nozzles clogged; unsuitable wash cycle selected.

## CUSTOMER SERVICE

Your Thermador dishwasher requires no special care other than that described in the Care and Cleaning section. If you are having a problem with your dishwasher, before calling for service please refer to the Self-Help section. If service is necessary, contact your dealer or installer or an authorized service center. Do not attempt to repair the appliance yourself. Any work performed by unauthorized personnel may void the warranty.

If you are having a problem with your Thermador dishwasher and are not pleased with the service you have received, please take the following steps (in the order listed below) until the problem is corrected to your satisfaction.

1. Contact your installer or the Thermador Authorized Service Contractor in your area.
2. E-mail us from the customer service section of our website, [www.thermador.com](http://www.thermador.com).
3. Write us at the address below:

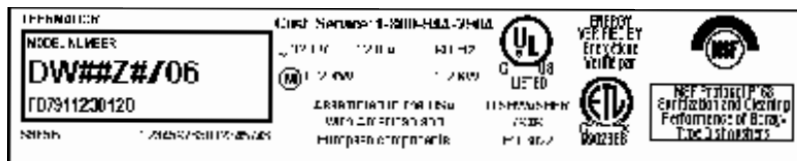
BSH Home Appliances, Corp.  
5551 McFadden Avenue  
Huntington Beach, CA 92649

4. Call us at 1-800-944-2904.

Please be sure to include (if you are writing), or have available (if you are calling), the following information:

- Model number
- Serial number
- Date of original purchase
- Date the problem originated
- Explanation of the problem




You will find the model and serial number information on the label located on the right-hand side of the inner door of your dishwasher, see Figure 1. It will look similar to this:



Also, if you are writing, please include a daytime phone number when you can be reached. Please make a copy of your invoice and keep it with this manual.

## Cycle Information

**NOTE:** Cycle duration and water consumption are dependent upon household water temperature and wash load, factors over which Bosch has no control. Therefore, the times and quantities in this chart are approximate.

		 Heavy Wash	 Normal Wash	 Light Wash	Rinse Only
Cycle Time in minutes		136	108	87	9
Water Consumption in gallons	Minimum	6.4	4.4	3.7	1.3
	Maximum	8.8	7.6	3.7	1.3
Water Consumption in liters	Minimum	24.3	16.8	13.8	1.3
	Maximum	33.3	28.8	13.8	4.8
Wash Temp °F		160°	140°	120°	Incoming
Rinse Temp °F		161°	155°	155°	Incoming

### STATEMENT OF WARRANTIES - THERMADOR DISHWASHERS

The warranties provided by BSH Home Appliances ("Thermador") in this Statement of Warranties apply only to Bosch Dishwashers sold to the first using purchaser by Bosch or its authorized dealers, retailers, or service centers in the United States or Canada. The Warranties provided herein are not transferrable. TO OBTAIN WARRANTY SERVICE, CONTACT THE NEAREST THERMADOR AUTHORIZED SERVICE CENTER OR CALL 1-800-944-2904 OR WRITE BSH HOME APPLIANCES CORP. DIRECTLY AT 5551 McFADDEN AVENUE, HUNTINGTON BEACH, CA 92649. BE SURE TO PROVIDE YOUR DISHWASHER'S MODEL, SERIAL NUMBER, PURCHASE DATE, AND THE SELLER'S NAME AND ADDRESS.

\*Date of installation shall refer to the earlier of the date the dishwasher is installed or ten business days after the delivery date.

**1 Year Full Limited Warranty from Date of Installation\*:** Thermador will repair or replace any component part that proves defective under conditions of normal home use free of charge, labor and shipping costs included. Repair service must be performed by an Authorized Thermador Service Center (All cosmetic defects must be reported within 30 days of installation).

**2 Year Limited Warranty from Date of Installation\*:** Thermador will provide replacement parts free of charge for any component part that proves defective under conditions of normal home use, labor charges excluded.

**5 Year Limited Warranty on Electronics from Date of Installation\*:** Thermador will repair or replace any microprocessor or printed circuit boards that prove defective under conditions of normal home use during the second through the fifth year from the date of original purchase, labor charges excluded.

**5 Year Limited Warranty from Date of Installation\*:** Thermador will replace the upper or lower dish rack (excluding rack components) free of charge, if the rack proves defective in materials or workmanship under conditions of normal home use, labor charges excluded.

**Lifetime Warranty against Stainless Steel Rust Through from Date of Installation:** Thermador will replace your dishwasher with the same model or a current model that is equivalent or better in functionality if the inner liner should rust through under conditions of normal home use, labor charges excluded.

**EXCLUSIONS:** This warranty does not cover service calls or repairs to correct the installation of the dishwasher, to provide instructions on the use of your dishwasher, to replace fuses or the correct plumbing or the electric wiring in your home or to repair any dishwasher the use of which was in a manner other than what is normal and customary for home use. In addition, the warranties provided in this Statement exclude any defects or damage arising from accident, alteration, misuse, abuse, improper installation, unauthorized service work, external forces beyond Thermador's control, such as fire, flood, and other acts of God, or installation not in accordance with local electrical or plumbing codes. Labor charges incurred in the repair or replacement of any dishwasher more than one year from date of installation shall not be covered by this warranty. Any and all replaced and/or repaired parts shall assume the identity of the original for purposes of the applicable warranty period.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY IS IN LIEU OF ALL OTHER EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THERMADOR DOES NOT ASSUME ANY RESPONSIBILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Specifications are for planning purposes only. Refer to installation instructions and consult your countertop supplier prior to making counter opening. Consult with a heating and ventilating engineer for your specific ventilation requirements. We reserve the right to change specifications or design without notice. Some models are certified for use in Canada. Thermador is not responsible for products which are transported from the U.S. for use in Canada. Check with your local Canadian distributor or dealer.

For the most up to date critical installation dimensions by fax, use your fax handset and call (702) 833-3600. Use code #8030.

***Thermador***<sup>™</sup>

5551 McFadden Avenue, Huntington Beach, CA 92649 800/735-4328  
5602056861 (8402) © 2004 BSH Home Appliances Corp.